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2	Updated: 02/02/2023	Resources for Survivors	FEMA does not endorse any non-government websites, companies, or applications. Programs may vary.	Hours vary by agency
3	Category	Entity	Type of Assistance	Telephone Number
4	Access and Functional Needs and Disabilities	Agency for Persons with Disabilities (APD)	Information on state and private resources available for citizens with disabilities.	866-273-2273 850-488-4257 TTY: 800-955-8771
5	Access and Functional Needs and Disabilities	Florida Coordinating Council for the Deaf and Hard of Hearing	Counseling, training, communications devices, and interpreter services.	866-602-3275 850-245-4913
6	Access and Functional Needs and Disabilities	Disability Rights Florida (DRF)	Statewide designated protection and advocacy system for individuals w/disabilities in the State. Services are free and confidential.	800-342-0823 850-488-9071 TDD: 800-346-4127
7	Access and Functional Needs and Disabilities	Florida Association of Centers For Independent Living	A database for locating local Centers for independent living.	866-575-6004
8	Access and Functional Needs and Disabilities	Disability Resource Center	Information on state and private resources available for citizens with disabilities.	850-769-6890; VP: 850-387-1800
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10	Aging Services	Department of Elder Affairs	Resource directory from Department of Elder Affairs	800-963-5337
11				
12	Agricultural Aid	USDA -Florida - Farm Service Agency Office	USDA's Farm Service Agency (FSA) provides emergency loans to help producers recover from production and physical losses due to drought, flooding, other natural disasters, or quarantine.	352-379-4500 TTY - (833) 881-9156
13	Agricultural Aid	Florida USDA Rural Development Office	USDA Rural Development provides low interest mortgages, guaranteed mortgages, 1% interest mortgages for seniors, loans for repairs and mortgage payment assistance for families living in rural areas.	352-338-3400
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15	Consumer Services	Florida Attorney General's Office	Information on price gouging and consumer complaint services.	866-966-7226- Toll Free 850-414-3300 TTY: 800-955-8771
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17	Contractors	Florida Department of Business & Professional Regulations	Contractor's license verification and consumer complaints services.	850-487-1395
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19	Crisis Counseling	Mental Health Association of Central Florida	24-hour and toll-free suicide prevention service available to all those in suicidal crisis who are seeking help.	Emergency: 911 211 (407) 898-0110
20	Crisis Counseling	SMA Healthcare	24-hour and toll-free suicide prevention service available to all those in suicidal crisis who are seeking help.	Emergency: 911 Hotline: 800-539-4228
21	Crisis Counseling	Jewish Community Services of South Florida	24-hour and toll-free suicide prevention service available to all those in suicidal crisis who are seeking help. Online Chat service is available.	Emergency: 911 305-576-6550 TTY: 786-709-9431 Crisis Line: 211 or (305) 631-4211 or (305) 358-4357
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23	Disaster Unemployment Assistance	Florida Department of Economic Opportunity	When Disaster Unemployment Assistance is activated, the agency will provide disaster information. This assistance provides weekly benefit payments to those out of work due to the disaster, including self-employed persons, farm and ranch owners, and others not covered under regular unemployment insurance programs.	Benefits/Claims: 800-204-2418 Main: 850-245-7105 800-385-3920
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25	Environment	Florida Department of Environmental Protection	Public gateway for locating information, answering questions, processing records requests, & reporting problems	850-245-2118
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27	Essential Needs	Department of Children & Families ACCESS Florida Information Line	Information and application assistance in filing for food stamps, temporary cash assistance, medicaid	850-300-4323 TTY: 800-955-8771
28	Essential Needs	Florida Department of Children and Families	Information and application assistance in filing for food stamps.	866-762-2237 Customer Call Center: 850-300-4323 TTY: 800-955-8771 Food Stamp Line 833-311-0321
29	Essential Needs	Florida Dept. of Health - Florida WIC Program	Nutrition evaluation and monthly vouchers to receive free supplemental, highly nutritious foods such as cereal, cheese, milk, eggs, peanut butter and dried beans.	800-342-3556
30	Essential Needs	FEEDING FLORIDA	This website refers applicants to all food banks in the State of Florida	211 855-352-3663

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31	Essential Needs	Catholic Charities of Central Florida	Catholic Charities provides referrals to organizations providing emergency food assistance.	211 (Fax): 888-658-2828 407-658-1818
32	Essential Needs	All Faiths Food Bank	Referrals to organizations providing emergency food assistance.	941-379-6333
33	Essential Needs	America's Second Harvest of Tampa Bay	Referrals to organizations providing emergency food assistance.	813-254-1190
34	Essential Needs	America's Second Harvest of the Big Bend, Inc.	Referrals to organizations providing emergency food assistance.	850-562-3033
35	Essential Needs	Bread of the Mighty	Referrals to organizations providing emergency food assistance. Serving Alachua County and Rural North Central Florida	352-336-0839
36	Essential Needs	Bay Area Food Bank - Panhandle	Referrals to organizations providing emergency food assistance.	Main: 251-653-1617 Panhandle: 850-626-1332 Mississippi Branch: 228-896-6979
37	Essential Needs	Feeding South Florida	Referrals to organizations providing emergency food assistance.	Broward: 954-518-1818 Palm Beach: 561-331-5441
38	Essential Needs	Harry Chapin Food Bank of Southwest Florida	Referrals to organizations providing emergency food assistance.	239-334-7007
39	Essential Needs	Feeding Northeast Florida	Referrals to organizations providing emergency food assistance.	904-513-1333
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41	Family & Protective Services	Florida Abuse Hotline	Online reporting tool is available to professionally-mandated reporters, as well as the general public, as an additional avenue to report suspected cases of abuse, neglect, abandonment, or exploitation of children or vulnerable adults. The online reporting tool is in addition to the existing toll free line.	Emergency: 911 800-962-2873 TTY: 800-955-8771
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43	Financial Assistance	Florida Temporary Assistance for Needy Families (TANF)	The Florida Temporary Assistance for Needy Families (TANF) program is designed to help needy families achieve self-sufficiency.	Call Center: 850-300-4323 TTY: 800-955-8771
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45	Fraud	Florida Office of the Attorney General	Information about consumer protection, fraud reporting, and consumer alerts.	Fraud/Price Gouging: 866-966-7226 Lemon Law: 800-321-5366
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47	Health Care Services	Department of Child & Family Access Florida Information Line (Medicaid)	Referrals to local state assisted medical facilities and information on how to apply for Medicaid.	888-419-3456 TTY: 711 or 800-955-8771
48	Health Care Services	Florida Kidcare - CHIPS Program	Information and application assistance in applying for the State Children's Health Insurance Program (S-CHIPS) which provides free or low cost medical insurance for children.	888-540-5437 TTY: 800-955-8771
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50	Housing	My Housing Search	Socialserve.com is a non-profit organization that assist tenants and agencies in finding affordable housing for callers free of charge. Using a toll-free number, callers work with trained, bilingual call center specialists to find affordable housing.	877-428-8844
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52	Identity Theft	Florida Attorney General's Office	Information on price gouging and consumer complaint services.	866-966-7226 850-414-3300 TTY: 800-955-8771
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54	Insurance	Florida Attorney General's Office	General insurance information and fraud reporting services.	877-693-5236
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56	Legal Services	Disaster Legal Services	Hotline callers may get help with legal issues like: <ul style="list-style-type: none"> • FEMA and SBA financial benefits • Home repair contracts and property insurance claims • Re-doing wills and other important legal documents destroyed in the disaster • Price gouging, scams, or identity theft • Landlord or tenant problems, or threats of foreclosure • Disability-related access to federal, state, and local disaster programs Survivors can call the hotline anytime and leave a message if calling after hours.	866-550-2929
57	Legal Services	The Florida Bar	Information about lawyer services	850-561-5600
58	Legal Services	The Florida Bar - Pro Bono Lawyer Referral Svc. (Legal Aid)	Lawyer Referral Service	850-561-5600

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3	Category	Entity	Type of Assistance	Telephone Number
59	Legal Services	Florida Lawyer Referral Service	Under the Florida Bar Lawyer Referral Service, lawyers charge nominal fees for the initial 1/2 hour office consultation.. The Bar has four specialty panels: Low-Fee, Elderly, Disability and AIDS. If personal circumstances qualify for referral to one of these specialty panels, client will receive a free initial 1/2 hour office consultation.	800-342-8011
60	Legal Services	Community Legal Services of Mid-Florida Helpline	To speak directly to an attorney and receive free legal advice	800-405-1417
61	Legal Services	Florida Rural Legal Services	Florida Rural Legal Services, Inc. is a non-profit law firm dedicated to providing quality civil legal advice, representation and education for low income people and communities.	888-582-3410 Farmworkers: 855-771-3077
62	Legal Services	Senior Legal Helpline	The Senior Legal Helpline provides free legal advice and brief services by telephone appointment to eligible Florida residents age 60 and older, for civil (not criminal) legal problems. Also makes referrals to state and local regulatory agencies, and when it is determined that court representation is necessary, helps seniors find legal providers in their communities.	888-895-7873
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64	Roadside Assistance	My Florida 511 - Traveler Information Service	Recorded road conditions.	511
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66	Tax Preparation	Florida Department of Revenue	Tax information for individuals and families. E-services for file and pay of taxes, fees, and remittances. E-services for child support.	850-488-6800 TTY: 800-955-8771
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68	Veterans Services	Florida Department of Veterans Affairs	Information and referral services for state administered veteran benefits. Copies of public records, benefits and services, and State Veterans' Homes.	211 844-693-5838
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70	Vital Statistics	Florida Department of Motor Vehicles	Replacement drivers licenses, auto registrations, and title services.	850-617-2000
71	Vital Statistics	Florida Department of Health Bureau of Vital Statistics	Replacement birth/death/marriage certificates and other vital document services.	904-359-6900
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